

Creating a Collaborative Culture: Diversity and Cultural Competence in the Workplace

A diverse workforce in an inclusive environment can improve both individual and organizational performance and result in better value to customers, clients, taxpayers, and other stakeholders. This full day workshop will provide an understanding of the importance of a diverse and culturally competent workforce, begin to build skills for communicating effectively across cultural and language differences, provide suggestions for team building and conflict resolution, and empower employees to learn their own biases and incorporate diversity principles in their workday. Appropriate for both employees and supervisors, this workshop provides a framework for creating and maintaining a healthy workplace that is respectful, engaging, inclusive and where people excel.

Unless otherwise noted, all classes will be held at CAPS, 32 College Street, Montpelier	
Location:	CAPS
Time:	9:00 – 4:00
Cost:	No Cost
Course Code:	045175
Session Code:	Date specific: See Electives calendar for session code
Instructor:	CAPS Staff
Registration Deadline:	5 business days in advance of the course